

FIG. 1

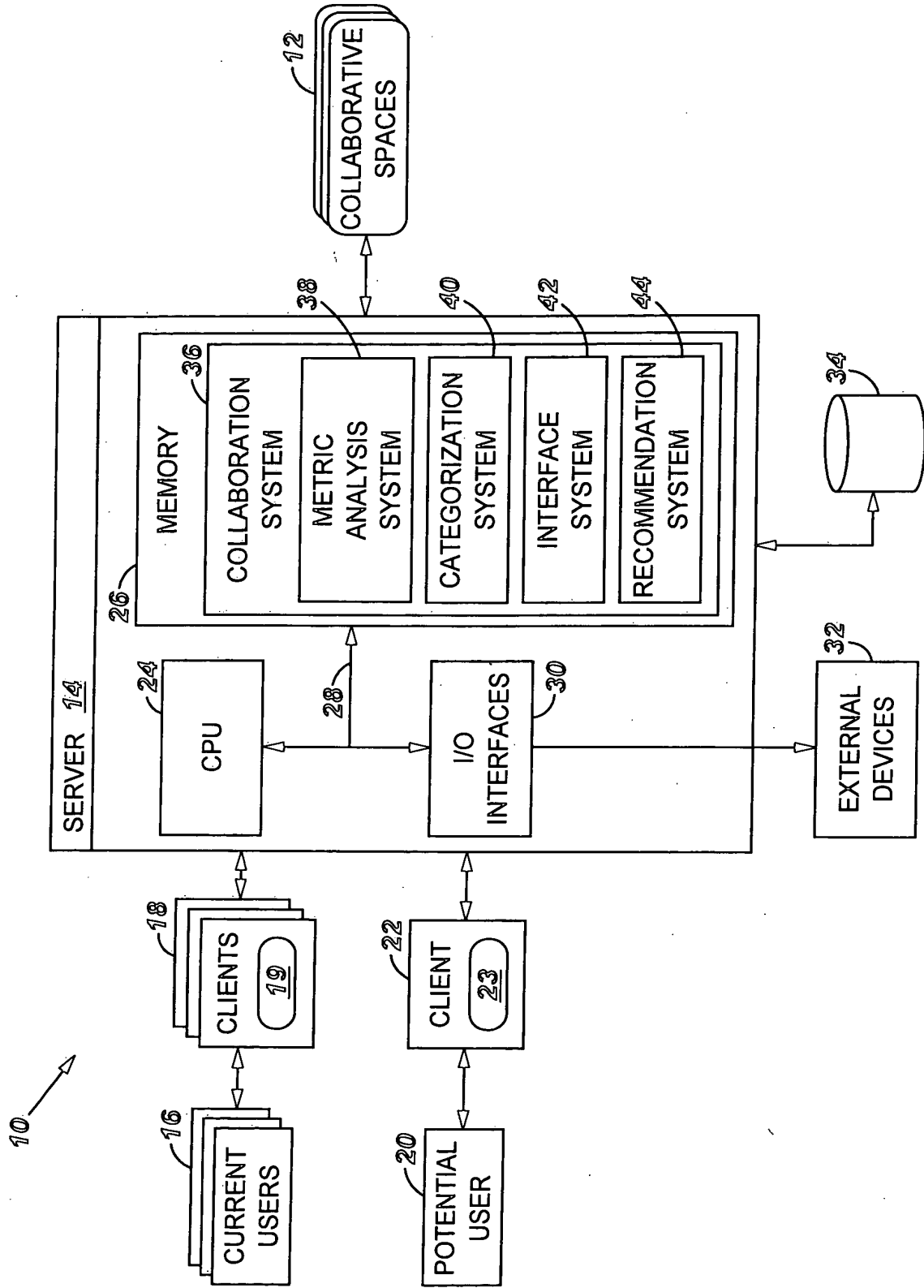


FIG. 2

46



	48A	48B	48C	48D	48E
	PROBABILITY OF RESPONSE	NUMBER OF DOCUMENTS	AVERAGE THREAD DEPTH	AVERAGE NUMBER OF RESPONSES	AVERAGE TIME BETWEEN RESPONSES
50A COLLABORATIVE SPACE A	83%	33	2.4	5	7 SECONDS
50B COLLABORATIVE SPACE B	21%	165	1.7	4	1.3 MINUTES
50C COLLABORATIVE SPACE C	5%	6	1.2	3	4 DAYS

FIG. 3

60 Select desired interactivity profile:

Probability of response	Low
Responders answer within 1 day	Rarely
Number of responses	Few
Interaction style	<input type="radio"/> Mostly creators <input type="radio"/> Mostly responders <input checked="" type="radio"/> Balanced

62

Databases with the desired characteristics:

64

- Lotus Answer Network
- PI Office Notes
- PI Senior Leaders TR
- AC @ M&C Dev
- Cross-brand Content Advisory Brd
- CBA QT Teamroom
- Developer Relations Manager disc DB
- DRM QT Management
- Lotus Performance Engineering Forum
- Lotus SWG Test Community
- LSWG
- LWP Test Discussion
- PIE Reference (Top Drawer)
- Product Introduction Team
- Workplace Info Repository
- WW Virtual Community
- Performance Interchange Group
- Performance Testing Forum

FIG. 4

